

PRIVACY POLICY

Koto, the national security and risk division of Kensho Technologies Inc. (“Kensho”, “Koto” or “we”), provides geopolitical analytics software tools that help interpret and structure geopolitical event data. This privacy policy (the “Privacy Policy”) describes how we collect and use information when you access and use the Koto websites and services (each a “Service,” or collectively “Services”) that include this Privacy Policy and our [Terms and Conditions](#).

We know that you care how information about you is used and shared, and we appreciate your trust that we will do so carefully and sensibly. By using the Services you consent to the practices set out in this Privacy Policy, which is incorporated into Koto’s Terms and Conditions. Capitalized terms used but not defined in this Privacy Policy shall have the meaning set forth in the [Terms and Conditions](#).

Information that We Collect

Information you provide. We collect information you provide when you use our Services, such as when you communicate with us or set up an account. This includes information that specifically identifies you such as your name, telephone number, email address, and associated account information (“Personal Information”). It also includes information that you provide about others, such as personal information associated with your communications with them on or through our Services. When you communicate with Kensho, other users, or third parties on or through our Services we will collect the content of, and information about, your communications.

Things you do on our Services. We collect information about what you do on our Services, including information about the Services you access, when you access them, and how you use them. Kensho also collects information such as your Internet protocol (IP) addresses, browser type, Internet service provider (ISP), device, operating system, date/time stamp, and other clickstream data.

How We Use the Information We Have

Kensho uses all of the information that we have in the following ways.

Provide the Services. Kensho uses the information we have to provide, evaluate and improve our Services, to understand how our Services are used, and to develop new products or features. We also use the information we have to personalize your experiences, respond to you when you contact us, and to send you updates regarding our Services. If you provide User-Provided Content we may use it as described herein and in our [Terms and Conditions](#).

Promote security and resolve disputes. We use the information we have to promote safety and security on our Services and investigate the use of our Services, including any suspicious activity or possible violations of our terms and policies. Kensho works hard to protect our Services and the information that we collect, but we cannot completely ensure or warrant the security of the information we have.

Cookies and other technologies. We use cookies and other technologies to operate, provide, and customize our Services, understand how our Services are used, and to protect you and our Services. By using our Services you indicate your consent to the use of cookies on your device or browser by Kensho and our third-party service providers. If your device or browser offers settings relating to cookies, you may be able to modify your cookie settings by following the instructions provided by your device or browser. Please note that if you set your browser or device to delete, disable, or block cookies or other technologies you may not be able to access certain parts of the Services, and other parts of our Services may not work properly.

How We Share Information

Kensho may share your Personal Information with third parties under the following circumstances, and otherwise with your consent. Kensho may share information that does not personally identify you, such as aggregate information, without restriction.

Information you share. You may choose to share, or instruct us to share, your Personal Information with others when you use or access our services.

Third-party service providers and other partners. We may share your Personal Information with vendors, service providers or other partners who support our business, such as by providing technical infrastructure services, analyzing how our Services are used, or facilitating payments.

New owner. If the ownership or control of all or part of our Services or their assets changes in connection with an actual or proposed corporate transaction or insolvency proceeding involving all or part of our business, we may transfer your Personal Information to the new owner.

Upon legal request or to prevent harm. We reserve the right to disclose your Personal Information as required by law, to comply with a judicial proceeding, court order, or other legal process served on us or our Services, or when we believe that disclosure is necessary to protect our rights. We may also share Personal Information when we believe in good faith it is necessary to detect, prevent and address fraud or other illegal activity, or to protect ourselves, you and others.

Links to Other Websites

Our Services contain links to third-party websites that Kensho does not own or control, and that are not subject to our Terms or this Privacy Policy. Kensho is not responsible for the privacy policies of such websites. We encourage you to review the terms and policies of the third-party websites and services that you access through our Services. This Privacy Policy applies only to information collected by our Services.

Choice and Opt-Out

If you no longer wish to receive communications from us you may opt-out of those communications by emailing us at privacy@koto.ai, or by using the opt-out or unsubscribe mechanism provided with the communication.

Access and Deletion

If you would like to update, correct, or delete the Personal Information you have provided please contact us at privacy@koto.ai.

People Under 18 Years of Age

You must be at least 18 years old to use our Services as set out in our Terms and Conditions. Kensho does not knowingly collect information from people under 18 years of age. If you become aware that someone under 18 is using our Services, please contact us at privacy@koto.ai.

International Data Transfers

Kensho is based in the United States. If you access our Services from another jurisdiction such as the European Union, whose privacy regulations are different than those in the United States, you consent to the transfer of your Personal Information to the United States from your jurisdiction.

Updates to this Privacy Policy

Kensho may update this Privacy Policy from time to time. When we make updates to this policy we will update the Effective Date. Your continued use of Koto Services after such change constitutes your acceptance of the updated Privacy Policy.

Contact Us

If you have questions regarding our Privacy Policy contact us at privacy@koto.ai.

Effective Date: December 7, 2017

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